

QMS Rules of Procedure

We strive for maintaining and improvement of modern QMS which would provide permanent trust of our clients in quality of our products and system stability. We are fully devoted to development of established EMS and OHSAS, which would ensure healthy and safe working environment, satisfaction of employees and all stakeholders.

Our mission is creation of additional value for our clients by full comprehension of their needs and possibilities, processes and human resources and meeting their expectations, so that they can gain trust of their customers and improve the quality of their own product continuously.

Such a determination requires application of all our skills and knowledge in contractual processes and obligations in every field of engagement including quality, health, ecological, energy, social responsibility and information security.

Our commitment is to improve the organization of work in order to use raw materials, energy and water rationally, reduce air emissions and prevent water and soil pollution, reduce and eliminate waste that cannot be processed in an environment-friendly way..

Our work ethics are based on company integrity and it's employees. Clearly defined policy of quality, environment protection, information security and energy management and their compliance with global IMS requirements and standards are unmistakable guarantee of our legitimacy.

Acquiring and maintaining trust of our clients are achieved by constant improvement of IMS efficiency, clearly established quality in accordance with legal regulations, standards and long-term good practice both ours and our supplier's, as well as complete fulfillment of our goals, supporting the supply of energy efficient products and services and design aimed to energy performances improvement.

Our community spirit has deep roots in our employees knowledge, strength and commitment to achieving the quality goals such as increasing the scope of business and company profit, user satisfaction, adequate selection and improvement of relations with suppliers, maintaining and developing personnel resource potential, constant enhancement of their knowledge and proficiency, increasing market share. We learn from every situation and broaden our skills in order to improve both individual and collective experience to strengthen our company's potential.

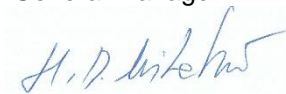
We strive to regularly enhance our offer on the market thus achieving general improvement of business and working conditions for people. Technical and technological progress enable our advance of knowledge and innovations on our way to improve our products an provide top-quality services.

In any part of the world, regardless of cultural differences, our internal and external relations are based on respect for people, their talent and their lasting contributions.

Belgrade, 18.9.2023.



General Manager



Nebojša Miletić, MSc ME